Phone Features

No matter who you call or how long you talk, you’ll pay the same low rate every month! And while you’re on the phone, enjoy these calling features that are available and ready to use.

**Call Waiting**
While you’re on the phone, a beep tone alerts you to another call. Press and release the receiver button to find out who is calling. Press the button again to return to your original call. You can turn off Call Waiting by pressing *70 before making a call.

**Call Forwarding**
Call Forwarding lets you send your calls wherever you go. To turn on, press *72. At the dial tone, enter the number to which you want your calls forwarded. If the line is busy or doesn’t answer, repeat the process and it will be activated even if the line is busy. To turn off, press *73.

**Three-Way Calling**
Three-Way Calling lets you talk to two different people in different places at the same time. To add a second caller when talking to the first, press the switch hook (flash button). When you hear a dial tone, enter the phone number for the person you are adding to the call. Once they are on the line, press the switch hook again to connect everyone.

**Caller ID**
Caller ID displays the number and/or name of an incoming caller on special equipment and stores the information for you. When you make a call, your telephone number (including non-published numbers) will automatically appear to customers subscribed to the service. To prevent your telephone number from being transmitted, press *67 before dialing.

**Anonymous Call Rejection**
This service automatically rejects all calls from withheld numbers. To turn on, press *77. To turn off, press *87.

**Selective Call Acceptance**
This feature allows the subscriber to temporarily block their line from receiving any incoming calls that are not specifically permitted by the subscriber. Outgoing calls can still be made as normal, but incoming calls from numbers that are not on the subscriber’s configured list are not connected. Instead, the caller hears an announcement that the subscriber is not currently accepting calls. To access, press *64.
International Calling

Call Block
All outbound calls made from subscriber’s line (including non-published numbers) will automatically be displayed to any called party who subscribes to Caller ID service. The Caller ID Block Per Call feature allows the subscriber to withhold their name and telephone number from the party they are calling. This feature must be activated before every call. To enable, press *67.

Caller ID Block Per Line
This service is permanent on a subscriber’s line and blocks the Caller ID so when an outbound call is made, the called party sees “private” instead of the Caller ID information. This feature is not enabled by code, but must be set up by service provider.

Simultaneous Ring
This service allows up to 4 phones to ring at one time. When the call is picked up either by the customer or voicemail then the other phones stop ringing. At least one of the phone numbers must have service provided by the partner. To activate, dial *96. To deactivate, dial *97.

NewWave Communications uses Internet Protocol, not the Internet, so phone calls travel on a private, managed network for a more secure approach.

Order Unlimited Telephone today!
1-888-863-9928
newwavecom.com

Additional features are available. Some restrictions may apply. Not all services available in all areas.

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<thead>
<tr>
<th>International Calling Plan</th>
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<tr>
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Voice Messaging Set Up

1) Dial your telephone number.
2) When the prompt begins, press the star key and enter the last four digits of your telephone number (your password).
3) At this time you will be prompted to change your password. After completing this, confirm your password.
4) Follow the prompts to change any other personal options such as recording your name, setting up a personal greeting and more.

NewWave Voice Messaging Flow Chart

*User must have defined email address for this command to work.
Online Phone Manager

Take control of your telephone with NewWave’s Online Phone Manager. Adjust any of your phone features from anywhere!

With NewWave’s Phone Manager system, you can instantly and reliably change all of your phone features online. Just go to phone.newwaved.com or access your MyWave account at nwcable.net.

Call Forwarding
» Activate or deactivate your Call Forwarding
» Set your home phone to ring once when a call is forwarded

Voicemail
» Check your voicemail online
» Set number of rings
» Set voicemail to be forwarded to your email
» Receive email notifications for voicemails received

Incoming Call Features
» Enable Anonymous Call Rejection
» Set up Selective Call Rejection
» Set up Selective Call Acceptance

» Activate or deactivate Call Waiting
» Activate “Do Not Disturb” mode to send all calls to voicemail

Sim Ring
» Enable and set up Simultaneous Ring, which will ring up to three different phone numbers of your choice, simultaneously, whenever your home phone number receives an incoming call.

Greater control with the online Phone Manager, another great feature from NewWave!